

AIRACOM PTT

Hotel Push-to-Talk Group Communications Platform



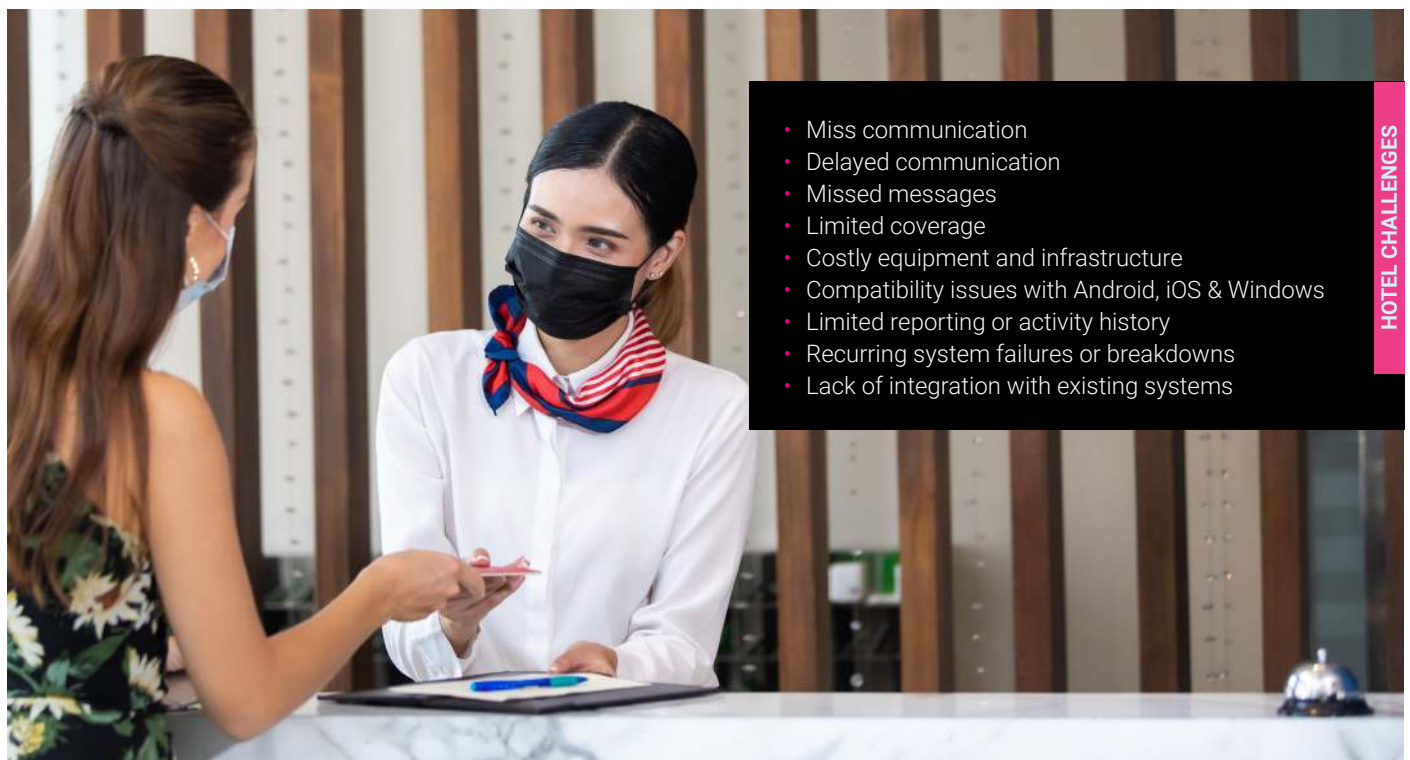
www.airacom.com

Overcome Communication Challenges

Improve guest experiences and foster collaboration across your team

Ensuring your hotel services run efficiently around the clock, staff must communicate and collaborate effectively across departments. Failing to provide your team with effective workplace communication will result in more mistakes resulting in higher costs while decreasing guest satisfaction and ultimately affecting your long-term occupancy rates and brand reputation. Communication across hotels and resorts poses significant challenges for staff given the size and complexity of buildings while managing hundreds and sometimes thousands of employees and guests daily. There is only a finite amount of time to prepare rooms, food, transportation and services, including fixing things when things break.

While there are many hotel communication systems and technologies available for hotel operators to deploy, there are also many drawbacks to some, especially legacy or outdated systems with recurring failures or breakdowns impacting the effectiveness of staff collaboration and safety. Before looking to update your communication systems, take the time to consider if your staff or your operations are being affected by what we see as the typical 'hotel challenges' operators experience regularly.



- Miss communication
- Delayed communication
- Missed messages
- Limited coverage
- Costly equipment and infrastructure
- Compatibility issues with Android, iOS & Windows
- Limited reporting or activity history
- Recurring system failures or breakdowns
- Lack of integration with existing systems

Group Collaboration for Teams

Limitations with Two-Way Radios

- Have limited coverage range, which limits communication between staff across larger sites.
- Expensive infrastructure is typically required (masts and repeaters), which involves cost and maintenance.
- Multi-site hotels typically use a separate radio system per site, not centrally connected, limiting collaboration.
- Staff operating off-site or moving from site to site will typically lose communication with their teams.
- Unlicensed radios can present both a GDPR and security risk as conversations can be intercepted.
- Some radios can suffer from radio interference from external radio users in close proximity, causing confusion.

Limitations with Mobile Phones

- While mobile phones offer near-national coverage, you have to wait for someone to answer before you can speak.
- This is not ideal for short messages, task requests, clarifications or broadcasting urgent or emergency messages.
- Mobile phone calls and apps like (Whatsapp) are typically for one-to-one conversations. They are not specifically designed for group, or large group broadcasts across where teams can update large numbers of people in a push of a button.
- In general consumer-grade smartphones are not designed with safety features to benefit lone or remote workers.

Benefit Using Airacom APTT

- Near-global coverage over any 3G, 4G, LTE, 5G, WiFi or Satellite IP network.
- Scale-up and down with a capacity of up to 1 million users ready when you need it.
- Secure cloud, fully managed and supported on global infrastructure with 24x7x365 monitoring.
- Centrally connected communications enable multi-site and teams to collaborate.
- Wide range of modules for secure communication, messaging, alerting and location, plus many more .



- **Health & Safety** - Increase on-site safety for staff and remote and lone workers with emergency notifications and SOS alerts.
- **Emergency Evacuation** - Make fire drills and active events safer and more efficient with joined-up communications across all of your teams.
- **Security** - Protect staff and keep guests safe with dedicated talk-group channels, updating staff in real-time of potential risks or hazards.

Better respond to everyday events across your hotel while safeguarding employees and guests using the latest push-to-talk technology from Airacom and delight your customers with exceptional customer service.

- **Housekeeping** - Allow staff to collaborate more effectively throughout the hotel making sure rooms are ready for check-in.
- **Operations Management** - Hotel operators use Airacom push-to-talk to provide effective management of staff across different departments.



Rugged Enterprise Mobility



Airacom A980

PoC Radio

Rugged push to talk PoC radio 3G/4G/WiFi networks

Android 7.0 OS

Cellular 2G, 3G, 4G, VoLTE

WiFi Dual-Band 5G, 2G

Dual SIM

Dedicated PTT Button

2MP Rear Camera



Airacom A880

PoC Radio

Rugged push to talk PoC radio 3G/4G/WiFi networks

Android 7.0 OS

Cellular 2G, 3G, 4G, VoLTE

WiFi Dual-Band 5G, 2G

Dual SIM

Dedicated PTT Button

No Camera



Airacom PM45

Industrial Smartphone

Rugged push to talk Smartphone 3G/4G/WiFi networks

Android 9.0 OS

Cellular 2G, 3G, 4G, VoLTE

WiFi Dual-Band 5G, 2G

Single SIM

Dedicated PTT Button

13MP Rear Camera



Desktop Charging

Single Dock & Multi Charging



Standard & Covert Headsets

Communicate without Broadcasting Audio

¹Requires separate voice and data plan for (3G, 4G or 5G) supplied at an additional cost and contractual term

²Does not include set-up fees and additional hardware which may be required

³Push to video available at an additional per user / per month subscription cost

⁴Airacom APTT mobile client licenses billed per user / per month, minimum term 12 (twelve) months



APTT PUSH-TO-TALK

Professional carrier-grade Push-to-Talk scalable to unlimited users and talk-groups for site and multi-site hotels and resorts



APTT CLOUD SERVICE

Secure cloud, fully managed with redundant servers and 24x7x365 monitoring



ENTERPRISE MESSAGING

Send secure messages, incident photos, and files privately or across talk-groups



LOCATION TRACKING

Near real-time user location and tracking with 30-second updates



SOS ALERTING

Proactively monitor and assist workers in SOS emergency situations



ENHANCED SECURITY

End-to-end encryption, security and secure authentication with robust data encryption



NEAR-GLOBAL COVERAGE

Wide-area multi-network coverage over any 3G, 4G LTE, 5G, WiFi or Satellite IP network with near global coverage



PLATFORM SECURITY

Our priority is protecting your data with high cyber-security and end-to-end encryption

General Enquiries

Contact us for information on
+44 (0) 844 334 9930

Online Webform

Complete our web-form online
www.airacom.com/contact

Request a Quote

Know what you need, email us
sales@airacom.com

Tech Support

Raise a ticket and reach an expert
support@airacom.com

Airacom Limited

3rd Floor
 207 Regent Street
 London, W1B 3HH
 UK
sales@airacom.com

Airacom Regional Office

4 Longwalk
 Stockley Park
 Heathrow, London, UB11 1FE
 UK
hellolondon@airacom.com

Airacom Abu Dhabi

2rd Floor, App. 203
 Khalifa Street
 Abdullah Al Zarouni Building
 Abu Dhabi, UAE
hellouae@airacom.com

Airacom Dubai

Offices G10 and 610
 Al Asmawi Building
 Dubai Investment Park
 Dubai, UAE
hellouae@airacom.com

Airacom KSA

11107 Al Jubail Industrial
 Eastern Province - 31961
 Jubail
 Kingdom of Saudi Arabia
hellojubail@airacom.com

Airacom Africa Limited

10a Usman Mayaki Street
 Lekki 1
 Lagos
 Nigeria
hellolagos@airacom.com

